

RAM KRISHNA VIEKANAND COLLEGE OF EDUCATION, BAGODAR, GIRIDIH has a Grievance Redressal Cell to redress the grievances of the Parents, Students and Staff. The complainant (Parents, Students and Staff) can approach the cell to voice their grievances regarding academic, library and other complainants (students, parents & staffs) services. The complainant can submit his or her written/verbal grievance to the respective Head of Department, who submits the same to the Cell immediately. The Cell redresses the grievances by sorting out the problems promptly and judiciously. The cases are attended promptly on receipt of written/verbal grievances from the complainants. The cell review all the cases and acts as per the policies laid down in this regard by the UGC/ University/ Management/ Centre & State Govt., etc.

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Purpose

Grievances Redressal Cell is formed in order to keep the healthy working atmosphere among the staff, students & parents. This Cell helps Staff, Students & Parents to record their complaints and solve their problems related to academics, resources and personal grievances. Ragging Complaints are handled as per ragging rules and laws available by the Anti-Ragging Cell and Woman Harassment complaints are handled by Women Empowerment Cell- NIRVAYA of the college as per government guidelines.

Scope